

MUNICIPALITY  
Municipal Performance Measurement Program - 2006 RESULTS

## Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY					
	2006	2005	2004	2003	
	22.2%	21.5%	22%	22.2%	
<p><b>Efficiency Measure</b> Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p><b>Objective</b> Efficient municipal government.</p>					
<p><b>Notes</b></p>					
<p>SLC 91 0203 13 Financial Information Return.</p>					

## Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
	2006	2005	2004	2003	2002
	\$0.56	\$0.53	\$0.58	\$0.63	\$0.58
<p><b>Efficiency Measure</b> Operating costs for fire services per \$1,000 of assessment.</p> <p><b>Objective</b> Efficient fire services.</p>					
<p><b>Notes</b></p>					
<p>SLC 91 1101 13 Financial Information Return.</p>					

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## Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2006	2005	2004	2003	
	\$111.04	\$100.99	\$157.86	\$131.05	
<p><b>Efficiency Measure</b> Operating costs for police services per household.</p> <p><b>Objective</b> Efficient police services.</p>					
<p><b>Notes</b></p>					
<p>SLC 91 1202 13 Financial Information Return.</p>					
3.2 VIOLENT CRIME RATE					
	2006	2005	2004	2003	
	\$8.49	\$3.42	\$3.93	\$3.48	
<p><b>Effectiveness Measure</b> Violent crime rate per 1,000 persons.</p> <p><b>Objective</b> Provide Safe communities.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 1258 07 Financial Information Return.</p>					
3.3 PROPERTY CRIME RATE					
	2006	2005	2004	2003	
	\$17.40	\$18.40	\$13.09	\$13.91	
<p><b>Effectiveness Measure</b> Property crime rate per 1,000 persons.</p> <p><b>Objective</b> Provide Safe communities.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 1259 07 Financial Information Return.</p>					

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<b>3.4 TOTAL CRIME RATE</b>				
2006	2005	2004	2003	
\$38.20	\$27.38	\$26.19	\$40.43	
<p><b>Effectiveness Measure</b> Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p><b>Objective</b> Provide Safe Communities.</p>				
<p><b>Notes</b></p>				
<p>SLC 92 1263 07 Financial Information Return.</p>				
<b>3.5 YOUTHS CHARGED</b>				
2006	2005	2004	2003	
\$11.77	\$7.84	\$17.65	N/A	
<p><b>Effectiveness Measure</b> Number of youths charged per 1,000 youths.</p> <p><b>Objective</b> Provide Safe Communities.</p>				
<p><b>Notes</b></p>				
<p>SLC 92 1264 07 Financial Information Return.</p>				

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## Roads

4.1 PAVED ROADS – EFFICIENCY					
2006	2005	2004	2003		
\$163.68	\$148.72	\$119.92	\$119.00		
<p><b>Efficiency Measure</b> Operating costs for paved (hard top) roads per lane kilometer.</p> <p><b>Objective</b> Efficient maintenance of paved roads.</p>					
<p><b>Notes</b></p>					
SLC 91 2105 13 Financial Information Return.					
4.2 UNPAVED ROADS – EFFICIENCY					
2006	2005	2004	2003		
\$1,210.02	\$1,094.60	\$929.42	\$917.36		
<p><b>Efficiency Measure</b> Operating costs for unpaved (loose top) roads per lane kilometer.</p> <p><b>Objective</b> Efficient maintenance of unpaved roads.</p>					
<p><b>Notes</b></p>					
SLC 91 2106 13 Financial Information Return.					
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
2006	2005	2004	2003		
\$695.94	\$624.83	\$513.11	\$500.60		
<p><b>Efficiency Measure</b> Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p><b>Objective</b> Efficient winter maintenance of roads.</p>					
<p><b>Notes</b></p>					
SLC 91 2203 13 Financial Information Return.					

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<b>4.4 ADEQUACY OF PAVED ROADS</b>					
2006	2005	2004	2003	2002	
100%	100%	100%	61.5%	61.49%	
<p><b>Effectiveness Measure</b> Percentage of paved lane kilometers where the condition is rated as good to very good.</p> <p><b>Objective</b> Pavement condition meets municipal objectives.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					
<b>4.5 WINTER EVENT RESPONSES</b>					
2006	2005	2004	2003	2002	2001
100%	100%	100%	100%	100%	100%
<p><b>Effectiveness Measure</b> Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p><b>Objective</b> Appropriate response to winter storm events.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.</p>					

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## Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY					
2006	2005	2004			
N/A	N/A	N/A			
<p><b>Efficiency Measure</b> Operating costs for the collection of wastewater per kilometers of wastewater main.</p> <p><b>Objective</b> Efficient municipal wastewater collection services.</p>					
SLC 91 3106 13 Financial Information Return.					
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
2006	2005	2004	2003	2002	
\$858.93	\$999.63	\$166.56	\$303.00	\$265.00	
<p><b>Efficiency Measure</b> Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p><b>Objective</b> Efficient municipal wastewater treatment and disposal services.</p>					
Notes: 2004 was incorrectly recorded as cubic yards rather than megalitres					
One megalitre equals 1,000,000 litres or 1,000 cubic metres.					
SLC 91 3104 13 Financial Information Return.					
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).</p> <p><b>Objective</b> Efficient wastewater system (Integrated System).</p>					

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<b>6.4 WASTEWATER MAIN BACKUPS</b>					
2006	2005	2004	2003	2002	
0	0	0	0	0	
<p><b>Effectiveness Measure</b> Number of wastewater main backups per 100 kilometres of wastewater main in a year.</p> <p><b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.</p>					
Notes					
SLC 92 3154 07 Financial Information Return.					
<b>6.5 WASTEWATER BYPASSES TREATMENT</b>					
2006	2005	2004	2003	2002	
0%	0%	0%	0%	0%	
<p><b>Effectiveness Measure</b> Percentage of wastewater estimated to have by-passed treatment.</p> <p><b>Objective</b> Municipal sewage management practices prevent environmental and human health hazards.</p>					
Notes					
SLC 92 3155 07 Financial Information Return.					

## Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Operating costs for the treatment of drinking water per megalitre.</p> <p><b>Objective</b> Efficient municipal water treatment services.</p>					
<p><b>Notes</b></p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>					
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
2006	2005	2004	2003		
\$4.97	\$4.87	\$4.72	\$3.01		
<p><b>Efficiency Measure</b> Operating costs for the distribution of drinking water per kilometer of water distribution pipe.</p> <p><b>Objective</b> Efficient municipal water distribution services.</p>					
<p><b>Notes</b></p>					
<p>.</p> <p>SLC 91 3306 13 Financial Information Return.</p>					
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p><b>Objective</b> Efficient municipal water system (Integrated System).</p>					
<p><b>Notes</b></p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>					



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8.4 BOIL WATER ADVISORIES					
2006	2005	2004	2003	2002	
0	0	0	0	0	
<p><b>Effectiveness Measure</b> Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p><b>Objective</b> Water is safe and meets local needs.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3355 07 Financial Information Return.</p>					
8.5 BREAKS IN WATER MAINS					
2006	2005	2004	2003	2002	
0	0	0	0	0	
<p><b>Effectiveness Measure</b> Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p><b>Objective</b> Improve system reliability.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3356 07 Financial Information Return.</p>					

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## Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Operating costs for garbage collection per tonne or per household.</p> <p><b>Objective</b> Efficient municipal garbage collection services.</p>					
<b>Notes</b>					
SLC 91 3402 13 Financial Information Return.					
9.2 GARBAGE DISPOSAL – EFFICIENCY					
2006	2005	2004	2003	2002	
\$105.22	\$99.63	\$123.38	\$96.48	\$160.76	
<p><b>Efficiency Measure</b> Operating costs for garbage disposal per household.</p> <p><b>Objective</b> Efficient municipal garbage disposal services.</p>					
<b>Notes</b>					
SLC 91 3503 13 Financial Information Return.					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
2006	2005	2004	2003	2002	
\$12.98	\$14.29	\$19.87	\$20.94	\$48.99	
<p><b>Efficiency Measure</b> Operating costs for solid waste diversion (recycling) per household.</p> <p><b>Objective</b> Efficient municipal solid waste diversion (recycling) services.</p>					
<b>Notes</b>					
SLC 91 3604 13 Financial Information Return.					

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<b>9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY</b>					
<b>2006</b>	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
N/A	N/A	N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. <b>(Specify)</b></p> <p><b>Objective</b> Efficient municipal solid waste management (Integrated System).</p>					
<b>Notes</b>					
SLC 91 3603 13 Financial Information Return.					
<b>9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS</b>					
<b>2006</b>	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
1.257	0	1.2862	0.6361	0	
<p><b>Effectiveness Measure</b> Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p><b>Objective</b> Improved garbage collection of garbage and recycled materials.</p>					
<b>Notes</b>					
SLC 92 3452 07 Financial Information Return.					

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
2006	2005	2004	2003	2002	
3	3	3	3	3	

**Effectiveness Measure**

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

**Objective**

Context for solid waste management facility compliance measure.

**Notes**

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE					
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**Effectiveness Measure**

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

**Objective**

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2006	Days 2005	Days 2004	Days 2003	Days 2002
Red Rock Waste Disposal Site	0	0	77	0	0
Round Lake Waste Disposal Site	0	0	77	0	0
Killaloe Waste Disposal Site	0	0	77	0	0

**Notes**

Facility Name: SLC 92 3553 03 to SLC 92 3560 03  
Days: SLC 92 3553 07 to SLC 92 3560 07

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<b>9.8 DIVERSION OF RESIDENTIAL SOLID WASTE</b>					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Effectiveness Measure</b> Percentage of residential solid waste diverted for recycling.</p> <p><b>Objective</b> Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p><b>Notes</b></p>					
<p>SLC 92 3655 07 Financial Information Return.</p>					
<b>9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)</b>					
2006	2005	2004	2003	2002	
34.6%	16.1%	15.2%	27%	21.45%	
<p><b>Effectiveness Measure</b> Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)</p> <p><b>Objective</b> Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p><b>Notes:</b> Better record keeping and education programs for recycling. New items introduced into collection. Introduction of \$1.00 per bag household garbage, incentive to the public to recycle more.</p>					
<p>SLC 92 3656 07 Financial Information Return.</p>					

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## Parks and Recreation

10.1 PARKS – EFFICIENCY			
2006	2005	2004	
N/A	N/A	N/A	
<p><b>Efficiency Measure</b> Operating costs for parks per person.</p> <p><b>Objective</b> Efficient operation of parks.</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7101 13 Financial Information Return.</p>			
10.2 RECREATION PROGRAMS – EFFICIENCY			
2006	2005	2004	
\$1.54	\$1.02	\$0.72	
<p><b>Efficiency Measure</b> Operating costs for recreation programs per person.</p> <p><b>Objective</b> Efficient operation of recreation programs.</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7201 13 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.</p>			
10.3 RECREATION FACILITIES – EFFICIENCY			
2006	2005	2004	
\$18.43	\$15.03	\$15.70	
<p><b>Efficiency Measure</b> Operating costs for recreation facilities per person.</p> <p><b>Objective</b> Efficient operation of recreation facilities.</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7301 13 Financial Information Return.</p>			

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<b>10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY</b>			
2006	2005	2004	
\$19.97	\$16.04	\$16.42	
<p><b>Efficiency Measure</b> Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p><b>Objective</b> Efficient operation of parks, recreation programs and recreation facilities.</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7302 13 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>			
<b>10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS</b>			
2006	2005	2004	
76.401	77.022	78.568	
<p><b>Effectiveness Measure</b> Total participant hours for recreation programs per 1,000 persons.</p> <p><b>Objective</b> Recreation programs serve needs of residents.</p>			
<p><b>Notes</b></p>			
<p>SLC 92 7255 07 Financial Information Return. The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>			

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<b>10.6 OPEN SPACE</b>			
<b>2006</b>	<b>2005</b>	<b>2004</b>	
10	10	10	
<p><b>Effectiveness Measure</b> Hectares of open space.</p> <p><b>Objective</b> Open space is adequate for population.</p> <p>SLC 92 7151 05 Financial Information Return.</p>			
<b>2006</b>	<b>2005</b>	<b>2004</b>	
4.244	4.279	4.365	
<p><b>Effectiveness Measure</b> Hectares of open space per 1,000 persons.</p> <p>SLC 92 7151 07 Financial Information Return.</p>			
<p><b>Notes</b></p>			



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10.7 TRAILS			
2006	2005	2004	
0	0	0	
<p><b>Effectiveness Measure</b> Total kilometres of trails.</p> <p><b>Objective</b> Trails provide recreation opportunities.</p> <p>SLC 92 7152 05 Financial Information Return.</p>			
2006	2005	2004	
0	0	0	
<p><b>Effectiveness Measure</b> Total kilometres of trails per 1,000 persons.</p> <p>SLC 92 7152 07 Financial Information Return.</p>			
<p><b>Notes</b></p>			

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10.8 RECREATION FACILITY SPACE			
2006	2005	2004	
1,348.472	1,359.435	1,386.731	
<p><b>Effectiveness Measure</b> Square <u>metres</u> of municipally owned recreation facility space per 1,000 persons</p> <p><b>Objective</b> Recreation facility space is adequate for population.</p> <p>SLC 92 7355 05 Financial Information Return.</p>			
2006	2005	2004	
4.244	4.279	4.365	
<p><b>Effectiveness Measure</b> Total hectares of open space, municipally owned per 1,000 persons.</p> <p>SLC 92 7355 07 Financial Information Return.</p>			
<p><b>Notes</b></p>			

## Parks and Recreation

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY			
2006	2005	2004	
\$20.48	\$15.89	\$19.77	
<p><b>Efficiency Measure</b> Operating costs for libraries per person.</p> <p><b>Objective</b> Efficient library services.</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7401 13 Financial Information Return.</p>			
11.2 LIBRARY COSTS PER USE – EFFICIENCY			
2006	2005	2004	
\$1.80	\$1.55	\$2.28	
<p><b>Efficiency Measure</b> Operating costs for libraries per use.</p> <p><b>Objective</b> Efficient library services</p>			
<p><b>Notes</b></p>			
<p>SLC 91 7402 13 Financial Information Return.</p>			

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11.3 LIBRARY USES			
2006	2005	2004	
11.412	10.221	8.656	
<p><b>Effectiveness Measure</b> Library uses per person.</p> <p><b>Objective</b> Increased use of library services.</p>			
<p><b>Notes</b></p>			
<p>SLC 92 7460 07 Financial Information Return.</p>			
11.4 ELECTRONIC LIBRARY USES			
2006	2005	2004	
5.0%	6.0%	3.0%	
<p><b>Effectiveness Measure</b> Electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Increased use of library services.</p>			
<p><b>Notes</b></p>			
<p>SLC 92 7461 07 Financial Information Return.</p>			
11.5 NON-ELECTRONIC LIBRARY USES			
2006	2005	2004	
95%	94%	97%	
<p><b>Effectiveness Measure</b> Non-electronic library uses as a percentage of total library uses.</p> <p><b>Objective</b> Better information on library usage.</p>			
<p><b>Notes</b></p>			
<p>SLC 92 7462 07 Financial Information Return.</p>			

## Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Effectiveness Measure</b> Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.</p> <p><b>Objective</b> New lot creation is occurring in settlement areas.</p>					
<p><b>Notes</b></p>					
SLC 92 8154 07 Financial Information Return.					
12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Effectiveness Measure</b> Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.</p> <p><b>Objective</b> Preservation of agricultural land.</p>					
<p><b>Notes</b></p>					
SLC 92 8163 07 Financial Information Return.					
12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	
<p><b>Effectiveness Measure</b> Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.</p> <p><b>Objective</b> Preservation of agricultural land.</p>					
<p><b>Notes</b></p>					
SLC 92 8164 07 Financial Information Return.					

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<b>12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2006</b>					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	

**Effectiveness Measure**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

**Objective**

Preservation of agricultural land.

**Notes**

SLC 92 8165 07 Financial Information Return.

<b>12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2002</b>					
2006	2005	2004	2003	2002	
N/A	N/A	N/A	N/A	N/A	

**Effectiveness Measure**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

**Objective**

Preservation of agricultural land.

**Notes**

SLC 92 8166 07 Financial Information Return.